

NRF Foundation RISE Up Supply Chain, Inventory & Logistics Exam Preview and Sample Questions



This document will provide instructors with information on how students will access the Supply Chain, Inventory & Logistics exam and what they will see while taking the exam, before and after.

We have also provided 10 sample questions with an answer key. These questions are intended only as a sample of what the real exam questions will look like. They are not intended to be used as a pre-test or as any other measure of student learning before taking the exam.

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For more information about the RISE Up program, please visit our <u>website</u>. If you have any questions, please reach out via email: <u>RISEUp@nrf.com</u>.

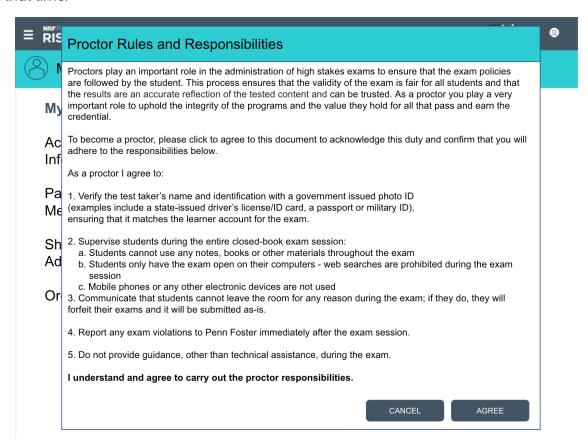


Signing Up as an In-Person Proctor

Group administrators, sites, administrators, and teachers can sign up to be proctors to administer online exams in an in-person setting, usually for a group of students. To become approved as a proctor:

Log into your account (https://riseup.kaleidolearning.com/) and click Apply to be a Proctor from the "hamburger" menu in the upper-left corner. Clicking Apply to be a Proctor from the Proctor Exam page opens a page with the rules and responsibilities for proctors.

Read the rules and responsibilities, and then click **Agree** to accept them. You will then be granted permission to proctor exams. Next time you click on the "hamburger" menu, it should say **Proctor Exam**, which will allow you to access the exam codes for students for the exams at that time.



Requesting Accommodations for a Student

If you have a student who needs an accommodation(s) for testing, please request the accommodation(s) in advance.

Log into your account and click on Request Accommodations for a Student from the

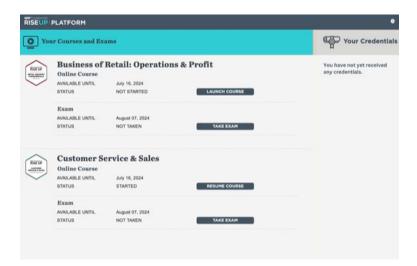


"hamburger" menu in the upper-left corner.

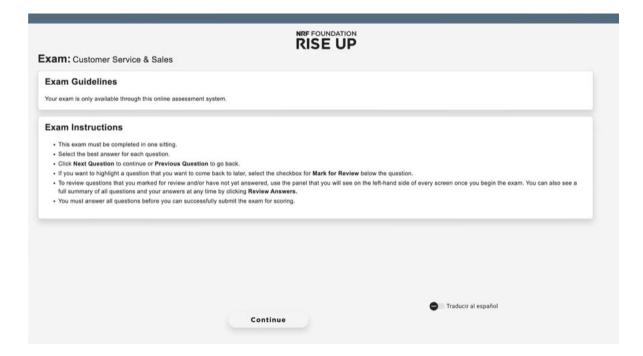
https://riseup.kaleidolearning.com/

■ RISE UP PLATFORM
Request Accommodations for a Student
To request accommodations for a student taking an exam, please use our <u>Accomodations Request Form.</u>
To request an accommodation(s) for a student who will be taking an exam, click on the
Accommodations Request Form. After you submit an accommodations request, our team
will review the request and will typically respond within one business day.
Student View
Once you have assigned students to an exam, each student will see their exam in their
account when they log in. The student login site is the same as the instructor:





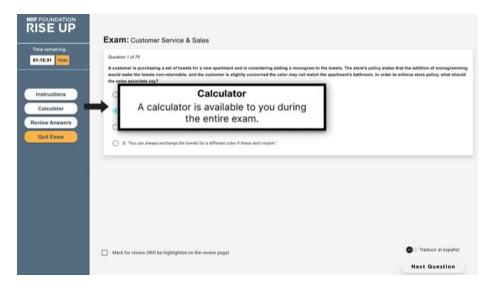
If your students are ready to take the exam, students should click on **Take Exam**. The exam is **untimed and does not need to be proctored**. Once they are in the exam, they will be able to view the exam guidelines and instructions before starting.



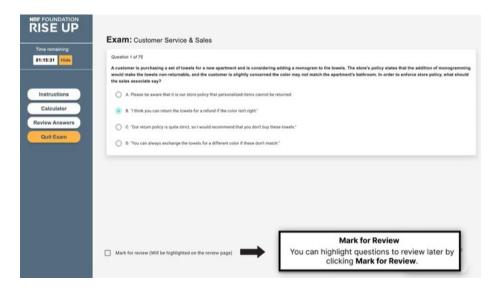


Your students will have some features available to them during the exam:

Digital Calculator

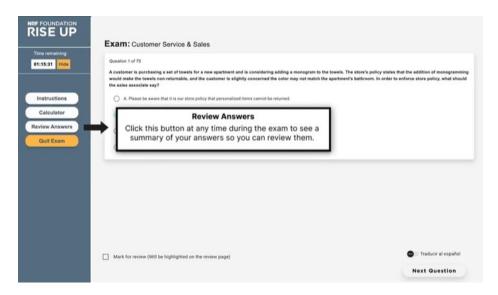


Mark for Review

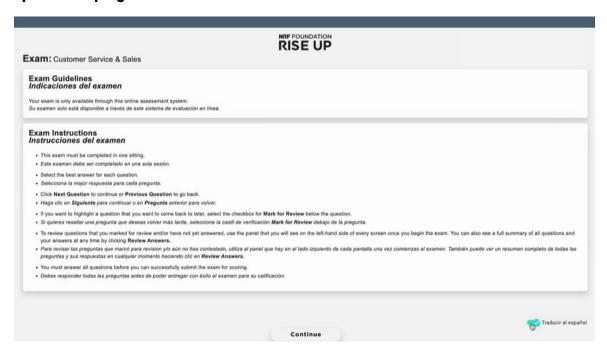




Review Answers



Spanish Helping Translation





Sample Exam Questions

The questions below are similar to the questions that students will see when taking the official NRF Foundation RISE Up Supply Chain, Inventory & Logistics exam. These questions are not intended as a pre-test or as any other measure of student learning.

- 1. Which item is considered a retail product?
 - a. Air conditioner repair
 - b. New air conditioner
 - c. Air conditioner delivery
 - d. Extended warranty on the air conditioner
- 2. The period key term in retail for a period of time that an item remains usable, or fit for consumption is called:
 - a. Expiration
 - b. Stock
 - c. Rotten
 - d. Shelf life
- 3. A large facility that manufacturers send large quantities of product to then be distributed to stores is called:
 - a. Distribution Center
 - b. Garage
 - c. Storage Warehouse
 - d. Carton
- 4. When distribution team members use replenishment reports to retrieve quantities of items to be sent to stores they are:
 - a. Stocking
 - b. Picking
 - c. Sending
 - d. Fulfilling
- 5. Who is responsible for making sure the safety exits aren't blocked and are free to be used in an emergency?
 - a. OSHA Officer
 - b. Police Officer
 - c. Local Union Rep
 - d. Retail employee
- 6. A customer makes a purchase and their transaction total is \$21.47. The customer pays with \$50.00 in cash. How much change should they receive?



- a. \$25.53
- b. \$19.25
- c. \$30.53
- d. \$28.53
- 7. What organization oversees and controls workplace safety regulations?
 - a. OSHA
 - b. FSLA
 - c. FEMA
 - d. SOTP
- 8. What does the "R" in SMART Goal Setting stand for?
 - a. Retail-Oriented
 - b. Results-Oriented
 - c. Restart
 - d. Routine
- 9. Which functional area in a retail store usually manages the on-site revenue generation, administration, and reports on the center's expenses?
 - a. Marketing
 - b. Information Technology (IT)
 - c. Warehouse Management
 - d. Finance
- 10. Where are you most likely to find your company's policies and procedures?
 - a. On the company website
 - b. In the breakroom
 - c. In an employee handbook
 - d. In your managers office



Answer Key

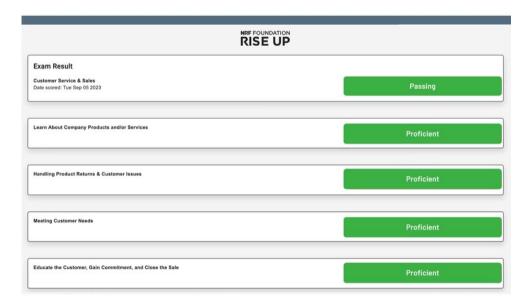
These are the answers to the above practice questions.

- 1. B
- 2. D
- 3. A
- 4. B
- 5. D
- 6. D
- 7. A
- 8. B
- 9. D
- 10. C

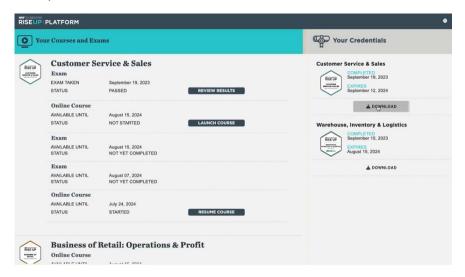


Post-Exam Information:

Once your students have completed and submitted their exams online, they will see their results on the screen immediately after. They will also see how well they performed in each content domain.



If your students passed the exam, they will receive a congratulations email from riseup@kaleidolearning.com and their RISE Up certificate will be available to download in their portal.







(*image of the Customer Service & Sales certificate for example)

Students will also be sent a digital badge from Credly via email. The email will come from <u>admin@credly.com</u>.



If students were unsuccessful, you have the option to purchase a retake exam license for them.

For additional questions, please make sure to visit our Help Center.