

## Classroom Activity: “20 Questions” with Nestlé Distribution Center and Warehouse Senior Manager Paul DiBartolo

### RISE Up Program

RISE Up is the NRF Foundation training and credentialing program that provides foundational employability skills to help people land jobs and get promoted in retail and beyond.

The supplemental classroom activities for the RISE Up program will provide students with the opportunity to gain unique perspectives from retail leaders and insights into current issues impacting businesses.

#### Activity Objective

Learn what it’s like to lead a retail distribution center team, along with how to grow a career in supply chain and the skills needed to succeed with “**20 Questions**” with Nestlé Distribution Center and Warehouse Senior Manager Paul DiBartolo.

#### Benefits of RISE Up

❖ **Employability Skills**

Help your students learn the in-demand skills needed to land jobs and get promoted in retail.

❖ **Flexible Delivery Options**

Classroom, online or blended

❖ **Scenario-Based Learning**

Realistic scenarios that support active learning to help keep your students engaged while developing their problem-solving and decision-making skills.

❖ **Hands-On Activities**

Hands-on activities for skill development, allowing your students to apply and master key skills needed for the job and providing them a safe environment to practice, identify and correct performance errors.

#### Training Partner Resources

- [Train the Trainer Videos](#)
- [Table of Contents](#)
- [Resource Library](#)

## The NRF Foundation's "20 Questions" with Nestlé Distribution Center and Warehouse Senior Manager Paul DiBartolo

### Background

Paul DiBartolo joined Nestlé in May 2005 as a warehouse associate. In 2009, DiBartolo was promoted to warehouse supervisor. Over the next nine years, DiBartolo was promoted several more times, including to regional distribution center manager and senior manager of distribution center and operations in Wisconsin. In 2021, DiBartolo began his current role as senior manager of a distribution center and warehouse located in Indiana.



Nestlé is the world's largest food and beverage company that owns brands in almost every food and beverage category, including Gerber, Cheerios, Nesquik, Toll House, Blue Bottle Coffee and Coffee-Mate.

Nestlé is headquartered in Vevey, Switzerland where the company was originally founded in 1866. Nestlé has factories and operations in almost every country in the world.

### Video Format

A 19-minute video that covers:

- ❖ What it's like to lead a Nestlé warehouse and distribution center
- ❖ Exciting careers in supply chain
- ❖ Skills to succeed in warehouses and distribution centers

### **RISE Up and Get Noticed**

Completing a RISE Up training from the NRF Foundation can provide you with the skills to help you get a job with Nestlé.

*From the company: At Nestlé we're determined to challenge the status quo and be better tomorrow than we are today. We embrace our entrepreneurial culture and have created a workplace where collaboration is essential, courage is rewarded, speed is expected, and agility is the norm to delight our consumers every single day. Here, you will find limitless opportunities to learn and advance your career in supply chain and feel empowered to succeed in the workplace and beyond. Because our focus is not only on nourishing our customers, but also about enriching you.*

*Learn about our early careers programs and join our early careers talent network [here](#)*

## Activity

Watch the "20 Questions" video: <https://nrffoundation.org/blog/20-questions-paul-dibartolo>

Then answer the following questions:

1. **What automated system does Nestlé use in the distribution center that Paul DiBartolo leads?**
2. **List jobs in the supply chain industry.**
3. **What is DiBartolo's career advice?**
4. **What are three skills that are key for succeeding in warehouses and distribution centers?**

**5. What qualities does DiBartolo look for in his employees?**

**6. What roles are not at the warehouse and distribution center?**

**7. How does supply chain impact retail stores?**

**8. What does the future of supply chain look like?**

## Answer Key

1. Automated storage and retrieval system (ASRS) (1:12)
2. Open-ended question
3. Be self-reflective sooner. (5:14)
4. Positive attitude, have a creative mind and willingness to work with a team (6:17)
5. A "can do" attitude, the right mindset (9:27)
6. Transportation and planning (14:06)
7. Open-ended question
8. Automation (18:06)

