

Warehouse, Inventory & Logistics Job Task Analysis and Alignment with the Curriculum

The table provides an overview of the areas (domains) that are included on the exam. The domains correspond to the knowledge and skills acquired by someone who has earned the Warehouse, Inventory & Logistics Certificate. These domains have been identified through a job task analysis and validate the skills needed for someone to succeed within that job role. The list is not an exhaustive list of the content covered in the curriculum.



DOMAIN I: Facility* Operations and Inventory Management

- Task 1: Maintain workplace safety to prevent associate injuries and product damage. **(Chapter 2)**
- Task 2: Unload trucks efficiently to prevent associate injuries and product damage, to minimize wasted time for delivery drivers. **(Chapter 1 & 2)**
- Task 3: Receive incoming orders to ensure the delivery is accurate and in good condition. **(Chapter 1 & 2)**
- Task 4: Prepare inventory for storage. **(Chapter 1 & 2)**
- Task 5: Put incoming inventory in the correct location securely and efficiently. **(Chapter 1 & 2)**
- Task 6: Select, or pick, items for orders efficiently and accurately. **(Chapter 1 & 2)**
- Task 7: Pack items for orders to ensure customers receive complete orders with items in good condition. **(Chapter 1 & 2)**
- Task 8: Load outbound trucks efficiently and securely to prevent product damage and maximize use of space. **(Chapter 2)**
- Task 9: Transport items into, within, and out of the facility safely and efficiently. **(Chapter 2)**
- Task 10: Use the inventory control system to ensure an accurate count and location for all items. **(Chapter 2)**

DOMAIN II:
Facility Management

- Task 1: Plan the day-to-day operations of the facility team and activities. **(Chapter 1 & 3)**
- Task 2: Plan for the flow of goods in and out of the facility. **(Chapter 1 & 3)**
- Task 3: Oversee and manage the day-to-day operations of the facility team and take appropriate action when needed. **(Chapter 3)**
- Task 4: Oversee and manage the flow of goods in and out of the facility and take appropriate action when needed. **(Chapter 3)**
- Task 5: Evaluate facility performance against key performance metrics and make necessary adjustments. **(Chapter 3)**
- Task 6: Oversee the use of the inventory control system. **(Chapter 1 & 3)**
- Task 7: Handle unexpected circumstances appropriately. **(Chapter 1 & 3)**

DOMAIN III:
Facility Strategy

- Task 1: Evaluate the needs in the supply chain and make appropriate choices for a facility. **(Chapter 1 & 4)**
- Task 2: Design a facility layout for the specific storage and distribution needs. **(Chapter 1 & 4)**
- Task 3: Implement sustainability practices into facility design and operations. **(Chapter 4)**

**Facility includes warehouses, distribution centers and fulfillment centers*

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