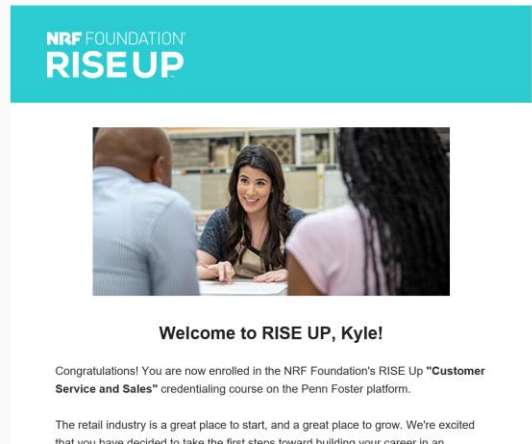


RISE Up Learner Enrollment Guide

This guide will provide step by step instructions for learners on how to access their credential programs and exams.

1. Once your Training Partner has enrolled you, or approved your enrollment, you will receive an email from Penn Foster. If this email does not come to your inbox, please check your spam folder.



2. In the email that you receive you will find your Student ID and a link to get started. Follow that link to create your account.

Here is your log in information:

Student ID: 55 [REDACTED]

Let's get started

3. On the first account creation page please enter your Student ID and select Student ID on the drop-down menu. Click continue once you have entered your information.

A screenshot of the RISE UP account creation page. The page has a dark blue header with the NRF FOUNDATION RISE UP logo. Below the header is a yellow notification banner that says "Please check your email inbox for information pertaining to COVID-19 and the actions we are taking." Below the banner is a form with a text input field containing "55 [REDACTED]" and a dropdown menu set to "Student ID". There is a green checkmark icon to the right of the text input field. Below the form is an orange "Continue" button. At the bottom of the page, there is a link that says "Not a RISE Up learner yet? Enroll today".


4. On the next screen you will be asked to create a username and password. We suggest using your email address for your username and picking a password that you can easily remember.

To get started.

Create new username and password
 Link to my existing Penn Foster Account


Select your username


Your username should be at least 6 characters, can include letters, numbers, and special characters but cannot include spaces. Your username should not be the same as your Student ID Number.

 Username

Enter new password twice

Your new password should be at least 6 characters long and include at least one number and one letter (valid characters A-Z, a-z, 0-9, @, \$, -, _). Passwords are case sensitive.

 Password [Show Password](#)

 Confirm password [Show Password](#)

5. You will also be asked to enter your Zip Code, or the Zip Code of the address that was used to register you. If you did not register yourself, please contact your training partner for the zip code they used to register you.

Enter your ZIP or Postal Code

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6. You will also be required to select two security questions for your account. Please ensure your answers are things you will remember.

Select and answer two security questions

Select your security questions from the dropdown menus and enter your answers in the boxes. Do not select the same security question twice.

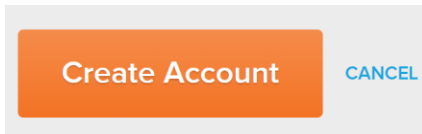
In which city were you born? ▼

Answer

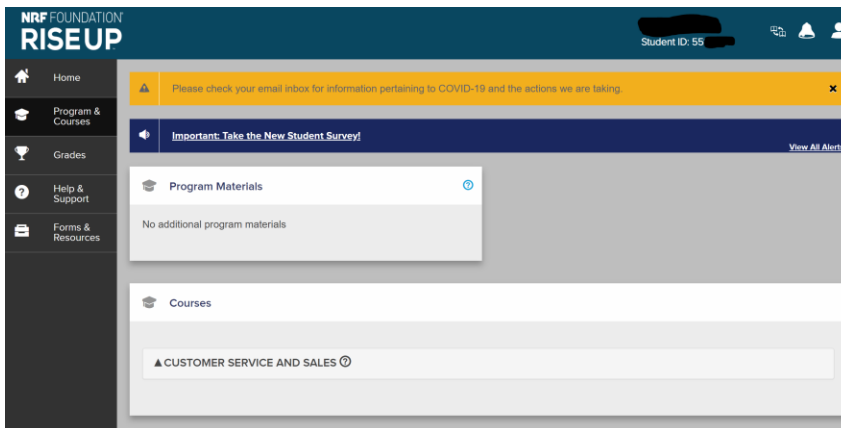
What is your mother's maiden name? ▼

Answer

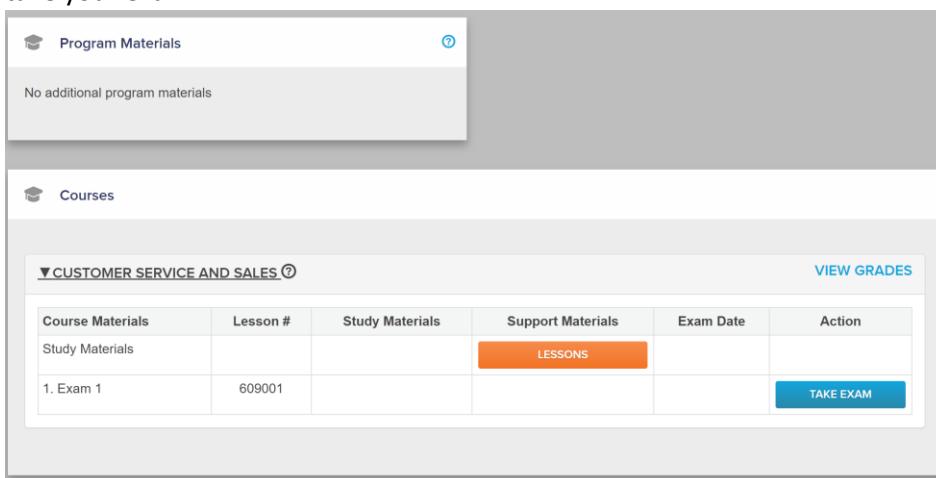
- Once you have entered all of the necessary information please select the Create Account button.



- If you have successfully entered all the information you will be taken to your learner account page. You will see your Name and Student ID on the right corner so please verify that is the correct information.



- Once you are ready to start your program click on the program under Courses. It will show you all the options you have available to you. If you are enrolled in the Online Curriculum select Lessons to start the course. If you are only enrolled in the online exam please select Exam to take your exam.



For questions or help with your registration please contact Penn Foster at 800-986-6482 or support@nrfriseup.com.